



## **Grow Your Career with TCSI Consulting**

Looking to take the next step in advancing your career? Tired of the rat race and traffic frustrations in the big city? Ready for adventure? Want to work for a company that truly cares about its' employees, is family-oriented, has a lot of fun, and offers its staff competitive salaries and benefits, (such as RRSP contributions, relocation costs, professional development, health benefits), all in the beautiful city of Terrace, British Columbia?

Look no further. TCSI Consulting, an emerging IT Company, is growing and is looking for you! Businesses in Terrace and surrounding areas are in need of our services.

### **ABOUT TCSI:**

Founded in 1998, TCSI Consulting Ltd. is a Managed Service Provider of personalized I.T. services to small and medium-sized businesses in Terrace, British Columbia. We also service areas including: Vancouver, Kitimat, Prince Rupert and surrounding areas.

Our highly experienced technology professionals, who are passionate about I.T., help clients maximize the return on their IT investment using a combination of high-level business IT knowledge and the ability to implement and support proven technical solutions. From project planning through to implementation and ongoing maintenance, we save our clients' money, minimize operational risk and always focus on client needs and constraints. We ensure that clients have a solution that fits their needs and budget.

### **ABOUT OUR CULTURE:**

We like to work hard and play hard. We have fun, with regular social events. However, occasional overtime may be required, and because of that we offer flexible hours to offset overtime.

We're a company who truly cares and values its' staff, as evidenced by our "open-door policy". We put our staff first.

At TCSI, we all work together as a team for the benefit of the company. A win for our staff is a win for our company. To assist you in achieving your "win", we offer in- house educational and professional development opportunities, as well as continuous daily, on the job, coaching.

Off hours, you can find our staff pursuing all manner of activities, both indoor and outdoor!

### **ABOUT TERRACE:**

Terrace, British Columbia is a bustling city of 13,000 located in North Western British Columbia. Terrace provides its' residents with a high quality of life at a lower cost of living, including affordable housing, in an area of pristine beauty. There's a wide range of outdoor, family-friendly activities such as hiking, skiing, biking, and camping, often located just outside the city limits. If fishing's more your thing, the many freshwater lakes in the area, as well as the mighty Skeena River, that will hook you with the wide variety of fish available - from all five species of salmon, available at various times of the fishing season, to the trout available in the lakes year-round. Craving a weekend beach getaway? The Pacific Ocean is a mere 60 kilometres away. It's easy to head to the ocean for a weekend as with so many activities so close to Terrace, the commute to ski in the finest powder, or hike any number of trails, is a short one, leaving more time to get those runs in, go for a quick scramble up the mountain after work, catch a salmon for supper, or spend a weekend camping or by the ocean.



Inside the city, there's walking trails, a sports-plex and an aquatics centre. Terrace has worked hard to provide a good infrastructure for its' residents. There are several school options for children (including French Immersion) two college campuses, a hospital, and a regional airport with six flights/day to Vancouver, BC. There are many retail businesses, a local theatre, spas, and Northern British Columbia's largest farmer's market. Because Terrace is situated in the shadow of the coastal mountains, the climate is temperate, making it a gardener's delight. Imagine walking out into your yard and picking a fresh, ripe, apple off your own tree.

#### **ABOUT YOU:**

We won't ask you to leap tall buildings in a single bound, but we're looking for an IT Super-Hero (or sidekick at least) who's an innovative, creative, fun-loving, self-improving, Technology Ninja.

You're able to park the nerd-speak to interact with and confidently explain I.T. concepts to our customers and enjoy providing the best customer service you can. Our customers are great, and we love them! We want you to love them too. You're organized, enjoy a challenge and hard work, and possess great time management skills. You're adept at handling stressful situations professionally and appropriately (including asking for help when necessary), and willing to do whatever it takes (sometimes working after hours with short notice) to get the job done and out the door in a timely, efficient manner to keep our clients happy. A valid driver's license and reliable vehicle are required. Oh, and you're strong enough to lift up-to 50 lbs.

#### **THE SUPER-NECESSARY REQUIREMENTS**

(The more you have of these, the better):

- Communication! We are a Super Team but our super skills do not include mind-reading so you must be an effective communicator.
- We work in a time-sensitive environment so if you identify with the Flash this opportunity is for you.
- Self-motivation is key because this position has the possibility for rapid growth.
- Most importantly, is your ability to charm our clients while helping them.
- And what will you be helping them with:
  - Installation, Setup, Configuration and Migrations of: Windows 7, 8, 10
  - PC Hardware diagnostics and troubleshooting
  - Smart Phones – iOS, Android
  - Basic Networking: TCP/IP, Wireless Networks, Network Printing, Peer to Peer and Domain Networks
  - Simply Accounting & Quick Books experience preferred
  - Macintosh OSX or Linux experience an asset, but not required
  - Server knowledge and experience would be a plus (If you have extensive server experience please apply for our Senior IT Professional Position)

**If all this positively ROCKS with you, apply on-line or send us your Resume via email to [talent@tcsiconsulting.ca](mailto:talent@tcsiconsulting.ca).**

**No calls. We only follow up with candidates we are interested in. Thank you for your interest in TCSI Consulting Ltd.**